



What to Expect During Your Flooring Installation Process.

Having any type of remodeling work done in your home can be a stressful experience for anyone, especially during the tear out process. We have listed a few things below to help you know what to expect before and during installation, to insure a smooth and successful completion of your flooring renovation.

- The Installers will move furniture, tear out and haul way your existing flooring if you have agreed to have these optional services done. Installers cannot move certain items such as antiques, waterbeds, aquariums, safes, and family heirlooms. Installers cannot be responsible for moving valuables, clothes, dishes and knick-knacks. Specialty items should be discussed with your salesperson.
- Customer should remove all glassware from china cabinets, remove books from freestanding book cases and disconnect any electronic devices. Installers can move electronic devices, but will not be responsible for hooking them back up. Please empty closet floors up to about 3 feet high and remove items from under beds.
- If you are having Hardwood or Laminate installed, door trim may need to be undercut. Please inform the installer if you have a wired alarm system. He doesn't want to cut through any wiring hidden behind moldings.
- Please insure children and pets are not in the installation area during the installation.
- Potential exists for minor scuffing of baseboards and walls during installation. While the installers will do their best to avoid this, any touch up is the responsibility of homeowner.
- White primed shoe mold will be caulked with nail holes filled. Customer responsible for paint. We can deliver shoe mold to jobsite prior to installation day if customer would like to paint beforehand.
- Interior doors may need to be trimmed after new flooring is installed. This service is available for an additional charge and may not be determined until after installation is complete. Metal doors cannot be trimmed.
- Unforeseen circumstances can be discovered once installation begins. Damaged or wet subfloors, unlevel or uneven subfloors, termite damage all can cause additional charges which will be discussed and need to be approved by customer. Additional charges can be added to final billing.
- Installers will clean up as best they can after job is complete. Carpeting will be vacuumed, Hard surfaces will be wiped down. Please understand that having new flooring installed in your home is renovation work. While the installers will do their best to minimize dust, you may still need a final dusting after work is complete.
- If you have had your hardwood floors refinished, please allow seven days after floor is dry before placing area rugs. We recommend a rubber mesh pad under your area rugs. Felt pads should be placed on furniture and chair legs that sit on any hardwood floors.

If you have any concerns or questions about your new flooring,

Please call your salesperson at 770-466-1005

Albright's Flooring appreciates your business and strives to exceed your expectations.